

## Amenities



- + Laundry service
- + Free Wi-Fi
- + Outdoor patio
- + In-room free cable service
- + Beauty salon/barber shop
- + Pet Visitation
- + Transportation

Villa centers offer our residents many of the comforts of home, which makes everyone better.

## Therapy



- + Physical Therapy
- + Occupational Therapy
- + Speech Therapy
- + Respiratory Services

Recover from surgeries, injuries and significant health events.

# villa

at West Branch



445 S Valley St  
West Branch, MI 48661  
989.345.3600

[villaatwestbranch.com](http://villaatwestbranch.com)



We make people better

# A people focused organization

## Clinical Programs



We're Villa, and we make people better. It's our philosophy and way of life. Our goal is to never settle on behalf of our residents.

As a company, we look at outcomes in a new light by focusing on resident satisfaction. Everything we do is rooted in one core principal: **We make people better.**



### Customer Service

Villa utilizes our own BETTER Service Excellence model to assist us in Making People Better. We strive to make people, including our residents, their families, and visitors, feel welcome. We go the extra mile to build relationships with our people, which makes everyone better.



### Technology

At Villa at West Branch, we're focused on quality care and good outcomes, and we always strive to improve, refine and grow. At Villa, we pride ourselves on using technology to support our clinical programming, such as PCC, TSI, Relias and Cortex.

Villa at West Branch provides specialized clinical care with evidence-based protocol from highly trained medical personnel, utilizing cutting edge technology to treat and heal.

#### Clinical programs:

- + Medically complex and post-surgical care
- + Orthopedic rehabilitation therapy
- + Post-discharge follow-up
- + Transition management
- + Wound care
- + Stroke/Movement disorder recovery
- + Pharmacy management
- + Palliative and hospice care
- + Pulmonary and Respiratory care
- + Cardiac care



Ready to take a tour?

Give us a call at 989.345.3600.